

ScaleFest – Ticket Sales, Terms & Conditions

The following are the rules or terms that govern ScaleFest tickets.

Refunds

ScaleFest will only offer a refund if the ScaleFest event is unreasonably rescheduled or cancelled, or to the extent otherwise required by law. ScaleFest will not offer a refund if you change your mind or for any other personal circumstances. If ScaleFest is cancelled, rescheduled, relocated or to any other extent required by law, all liability is limited to the amount for which the ScaleFest ticket was purchased (including any fees or charges). Proof of purchase will be required for any refund. Unless required by law, ScaleFest will not be liable for any other losses incurred by you as a result of ScaleFest being cancelled, rescheduled or relocated, including any travel and accommodation expenses.

Conditions of Entry

If you arrive after the start of the event, you will still be able to attend ScaleFest, however, you may be missing out on parts of the event. You may be denied entry into or removed from ScaleFest where ScaleFest has reasonable grounds to do so, such as if you are intoxicated or under the influence of illicit drugs, or if you are inappropriately attired or adversely affect the enjoyment of other attendees of ScaleFest.

Collection and Delivery of Tickets

Tickets are only valid if they are purchased through the ScaleFest website. You must allow adequate time for registration and collection of badges on the day of the event.

Tickets are valid for the ticket holder only. Name changes on tickets are allowable up to 48 hours prior the start of the event. You must contact hello@scalefest.com to request a name change on a ticket.

ScaleFest reserves the right to charge an additional \$100 administration fee where registrations change significantly from time of original booking. For on-site registration and payment a \$100 surcharge will be collected and no discounts are available.

Pricing and Payment

All event ticket prices are quoted in Australian Dollars and include GST, but excludes fees that are calculated on a per transaction basis. Per transaction fees are added to the final total of your order. The Website allows several methods of payment, including MasterCard and Visa.

Your ticket confirmation email is a tax invoice.

Bookings are subject to availability.

Lost or Stolen Tickets

Where tickets and/or badges are lost, stolen, misplaced or destroyed, ScaleFest may charge an administrative fee to issue a replacement and may require proof of identity and purchase, prior to issuing a replacement.

In the event that your ScaleFest ticket is duplicated, ScaleFest reserves the right to request proof of identity and/or proof of purchase. Duplicate ticket holders will be refused entry to ScaleFest.

Limitation of Liability

To the extent permitted by New South Wales and federal law, ScaleFest is not liable for any loss, damages, injury, delays, additional expenses or inconvenience arising as a result of your attendance or non-attendance at ScaleFest. Where liability cannot be excluded or modified by law, the liability of ScaleFest is limited to the minimum permitted by law.

Risk

You enter ScaleFest at your own risk and understand that attendance at ScaleFest could include risk of injury or damage or loss of property. By attending ScaleFest you accept the risk of damage and loss (including property damage/loss, personal injury, consequential and economic damages) however so arising.